



Terms and Conditions for Circletalk App

1. Introduction Welcome to Circletalk Australia. These Terms and Conditions ("Terms") govern your access and use of the Circletalk mobile application ("the App") and any related services provided by Circletalk Australia ("we," "our," or "us"). By accessing or using the App, you agree to be bound by these Terms. If you do not agree with these Terms, you must refrain from using the App.

2. Eligibility The App is available to individuals aged 18 years and over. Participants under 18 years of age must have their account managed by a parent, legal guardian, or designated primary carer over the age of 18.

3. Information Collection and Privacy Circletalk Australia is committed to protecting the privacy of our users. By using the App, you consent to the collection and use of your personal information as outlined in our Privacy Policy. We may collect the following types of personal information:

- Name (first name only) and year of birth
- Contact details, including email and mobile phone
- Information related to personal goals, support needs, and preferences to assist in education, volunteering, or employment transitions
- App usage data, including device type, settings, and interaction history

We do not collect sensitive personal information such as addresses, government identification numbers, or medical reports. Users have full control over the information they share within the App.

4. Use of the App Users agree to use the App for lawful purposes only. You must not:

- Share false or misleading information
- Attempt to gain unauthorised access to the App or other users' data
- Use the App to harass, exploit, or harm others
- Engage in any activity that may compromise the security or functionality of the App

We reserve the right to suspend or terminate access to the App if these Terms are violated.

5. Data Security We implement robust security measures, including encryption and access controls, to protect user data. However, no system is completely secure, and users are encouraged to take precautions when sharing personal information.

6. User Responsibilities Users are responsible for maintaining the confidentiality of their login credentials and ensuring that their account is used only by authorized individuals. Circletalk Australia is not liable for unauthorised access resulting from user negligence.

7. Data Retention and Deletion We retain personal data only as long as necessary to fulfill service obligations or comply with legal requirements. Users may request data deletion by contacting us at info@circletalk.com.au.

8. Intellectual Property All content, trademarks, and features within the App are owned or licensed by Circletalk Australia. Users may not copy, modify, distribute, or exploit any part of the App without prior written consent.

9. Limitation of Liability Circletalk Australia provides the App on an "as-is" basis. While we strive for reliability, we do not guarantee uninterrupted or error-free functionality. We are not liable for any damages resulting from the use or inability to use the App.

10. Changes to Terms We may update these Terms from time to time. Users will be notified of significant changes via the App or email. Continued use of the App after updates constitutes acceptance of the revised Terms.

11. Governing Law These Terms are governed by the laws of Australia. Any disputes arising from the use of the App shall be resolved in Australian courts.

12. Contact Information For any questions or concerns regarding these Terms, please contact us at: Circletalk Australia
Email: info@circletalk.com.au
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Croydon, VIC 3136
AUSTRALIA